



Message from the President & CEO



The first one month of our Operational Year started fine with an excellent contract won by both QZS and PSS delivering 5* services to the Abraj Al Lulu complex.

Our focus on "Investors In People" saw the delivery of first class accommodation in Al Bander which will house over 600 staff, this comes complete with the state of the art catering and dining facilities provided excellent food for all of our staff.

Our Marketing Team launched our first Calendar for 2014 which are currently being distributed to all of our Clients.

Our Quality Team is busy preparing for our ISO 9001:2008 External Audit with TUV, and of course our focus remains steadfast on Training and Health & Safety.

I trust you find this month's issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji President & CEO

Quick Zebra Services

BUSINESS UPDATES

QZS secured a new service contract with EFM to provide cleaning services with Abraj Al Lulu complex. QZS will supply a total of 30 staff to deliver the scope of work.

In the meantime, QZS has relocated its staff to our new accommodation in Al Bander located in Sitra, Bahrain.



This new accommodation building is fitted out to the highest standard, in line with our commitment to "Investors In People" and to maintain the services to support the growth of our Cleaning company. It comes fully equipped with outstanding catering and dining facilities.

Dream Group Table Calendar 2014

Dream Group Marketing Team have produced their Table Calendar – 2014 which our Company Managers have started distributing to our Clients.



Dream Group Quality Management System

Our Quality System Internal Audit Program for Year 2013 was succesfully completed within HR, Finance and Health & Safety department. All audit results were documented fully compliant with the ISO standards.

The members of our Quality Board held a meeting to review each departments readiness for External Surveillance Audit in January 2014 with TUV Nord.



Continued work will follow to ensure compliance to QMS requirements throughout the year.

I Pest Control Training

With the view to ensure a safe working practice and promote 100% customer satisfaction, I Pest Control Management and Technicians attended a training for "Awareness of Pest Control & Pesticides" in Dream Group-HQ on 2 December 2013.



"Dream Group Events"

24th Occupational Health & Safety Forum

Dream Group's Health and Safety committee conducted its 24th Occupational Health and Safety Forum and discussed the occupational safety within the workplace and accommodations of staff.



The Toolbox talks topic discussed is about "Investigating the Accident and Incedent".

Various Trainings for Fire Safety Awareness were also conducted to QZS Sites.

QZS – RCSI Site

QZS – KHUH Site





Fire Safety Awareness Training at QZS - BWTC





EMPLOYEES OF THE MONTH: Dec. 2013

- EXECUTIVE FM : Mr. Girish Kumar
- PROTECT SECURITY : Mr. Jivan Giri
- QUICK ZEBRA : Mr. Bikram Shahi

GROUP EMPLOYEE OF THE MONTH: Dec. 2013



Congratulations to **Mr. Bikram Shahi** from the CEO and GGM for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in his role as Team Leader with I Pest Control - QZS.

COMPANY PROFILE OF THE MONTH



Dream Homes Furnishing is one of the leading retailer of home and office furnitures in the Kingdom of Bahrain, offering high quality - DOGTAS brand products and more.

Dream Homes also offers a unique quality range of wall coverings, wood floorings and interior decorations.





Home and office designing are also available, all of which are at competitive prices.



Other Products:

- Lights
- Accessories

Other Services:

- Fixing of Floors/Wall coverings
- Skirting

The best in quality! Durable yet affordable! All are here, in one Shop..

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Coming Soon!..

Major New Contracts in the Pipeline

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